
Last modified: 24 May 2019

ENTSO-E PRIVACY POLICY

FOR THE USE OF THE ENTSO-E TRANSPARENCY PLATFORM

1) Cookies policy

For technical reasons, the Transparency Platform website uses cookies to manage some features of the website, in particular to display a specific welcome page for first-time visitors, or to memorise chosen display options or settings for return visitors.

Software also records user statistics of the website but it does not permit individual user identification.

It is possible to configure your browser to either accept or block cookies. Access to the Transparency Platform website will not be restricted or refused for users not accepting cookies.

2) Personal data policy

During the registration process, you have to provide ENTSO-E with the following personal data: first name and second name, title, valid email address, phone number, company, position and industry. Relevant Records regarding the effective use of the Transparency Platform will be collected during your later use of the Transparency Platform.

Personal data collected by ENTSO-E shall be processed by ENTSO-E, International Non-Profit Association created under Belgian law, having its registered office at 1000 Brussels, Avenue de Cortenbergh, 100 (Belgium), acting as data controller in the meaning of and in compliance with the General Data Protection Regulation (GDPR) and any applicable implementation rules on the protection of privacy in relation to the processing of personal data, for the following purposes:

- i. management of the Transparency Platform operation (in particular for security and maintenance purposes), including ENTSO-E relations with the Transparency Platform users;
- ii. statistical analysis of user activity on the Transparency Platform, for further improvement of the Transparency Platform and related services;
- iii. ENTSO-E relations with the Transparency Platform users and, in particular, possible transfer of their personal data to other Transparency Platform users when required, purpose to which you give your agreement by completing a specific consent form;
- iv. information regarding the activities of ENTSO-E, in connection with the Transparency Platform, purpose to which you give your agreement by ticking the relevant box when registering;
- v. creation and maintenance of a contacts database which access is restricted to ENTSO-E and ENTSO-E Members.

The collection and processing of those personal data is based on:

- the performance by ENTSO-E of its legally mandated tasks, and/or the performance by the tasks carried out by ENTSO-E in the public interest, regarding purposes (i) and (ii);
- your consent regarding purpose (iii), (iv) and (v). If you no longer wish ENTSO-E to further process your personal data for these purposes, you have the right to withdraw your consent at any time and can unsubscribe, without affecting the lawfulness of processing based on consent before its withdrawal.

The personal data, which you transmit to ENTSO-E, are stored in a database managed by and under responsibility of ENTSO-E. Your data are stored exclusively on servers located within European Union.

Your personal data shall be stored:

- as long as necessary for the performance of the legally mandated tasks and/or public interest tasks carried out by ENTSO-E (purposes (i) and (ii));
- as long as you do not unsubscribe (purposes (iii), (iv) and (v)).

Your personal data shall not be transmitted to any third party other than:

- ENTSO-E members, which shall process the transmitted personal data solely for the above-mentioned purposes;
- Transparency Platform users, where authorised to manage the possible requirement for an agreement of the Primary Owners of Data to the reuse of the data published on the Transparency Platform.

Your personal data may be transferred outside the European Union, in countries the European Commission deems not to ensure an adequate level of protection for personal data. In this case, ENTSO-E will take appropriate safeguards with standard data protection clauses adopted by the Commission. These can be consulted at the headquarter of ENTSO-E.

Upon request dated and signed sent by email to ENTSO-E (transparency@entsoe.eu), and the proof of your identity, you may obtain, free of charge if it is a reasonable volume, the written communication of the data and the portability of the data, as well as, where appropriate, rectification, restriction of processing, deletion of those which are inaccurate, incomplete or irrelevant. The application is considered as dismissed where no action has been taken on the application within 30 days of the request. You may apply to or lodge a complaint with the Data Protection Authority (Rue de la presse 35, 1000 Brussels – contact@apd-gba.be - Tel. + 32 2 213 85 40 – Fax + 32 2 213 85 65) for the exercise of these rights.